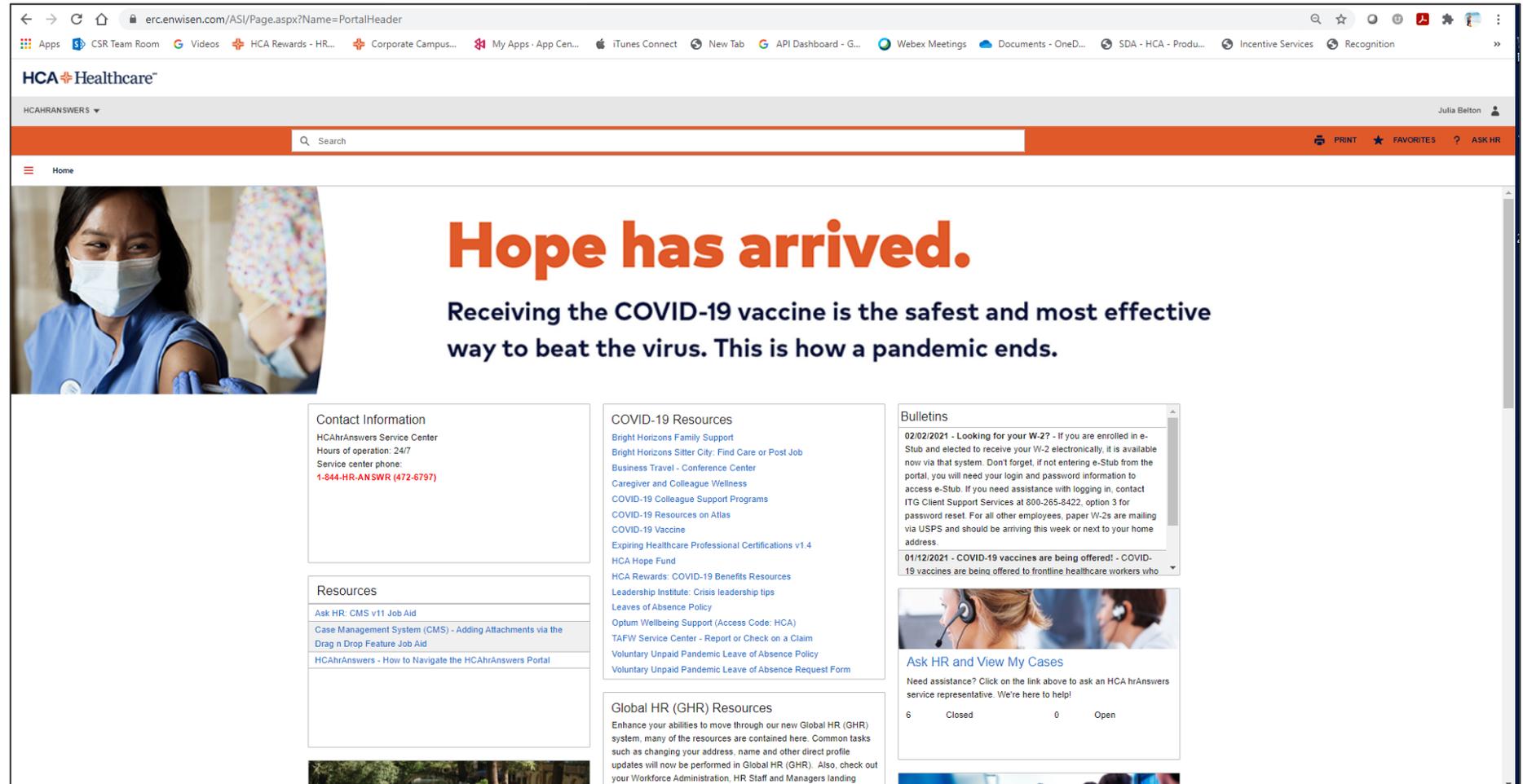


Navigating to the EdAssist Portal

- If on the HCA Healthcare network at a facility or hospital, colleagues are automatically logged into HCAhrAnswers.com
- If not, they should log in with their 3-4ID and network password. Their network password is the password they use to log into a computer at work.
- Should they need assistance with the network password, direct colleagues to call their local IT help desk.



The screenshot displays the HCA Healthcare EdAssist Portal (HCAhrAnswers.com) in a web browser. The page features a prominent orange header with the HCA Healthcare logo and a search bar. Below the header, a large banner image shows a healthcare worker in blue scrubs and a white face mask, with the text "Hope has arrived. Receiving the COVID-19 vaccine is the safest and most effective way to beat the virus. This is how a pandemic ends." The main content area is divided into several sections:

- Contact Information:** HCAhrAnswers Service Center, Hours of operation: 24/7, Service center phone: 1-844-HR-ANSWR (472-6797)
- Resources:** Ask HR: CMS v11 Job Aid, Case Management System (CMS) - Adding Attachments via the Drag n Drop Feature Job Aid, HCAhrAnswers - How to Navigate the HCAhrAnswers Portal
- COVID-19 Resources:** Bright Horizons Family Support, Bright Horizons Sitter City: Find Care or Post Job, Business Travel - Conference Center, Caregiver and Colleague Wellness, COVID-19 Colleague Support Programs, COVID-19 Resources on Atlas, COVID-19 Vaccine, Expiring Healthcare Professional Certifications v1.4, HCA Hope Fund, HCA Rewards: COVID-19 Benefits Resources, Leadership Institute: Crisis leadership tips, Leaves of Absence Policy, Optum Wellbeing Support (Access Code: HCA), TAFW Service Center - Report or Check on a Claim, Voluntary Unpaid Pandemic Leave of Absence Policy, Voluntary Unpaid Pandemic Leave of Absence Request Form
- Global HR (GHR) Resources:** Enhance your abilities to move through our new Global HR (GHR) system, many of the resources are contained here. Common tasks such as changing your address, name and other direct profile updates will now be performed in Global HR (GHR). Also, check out your Workforce Administration, HR Staff and Managers landing
- Bulletins:** 02/02/2021 - Looking for your W-2? - If you are enrolled in e-Stub and elected to receive your W-2 electronically, it is available now via that system. Don't forget, if not entering e-Stub from the portal, you will need your login and password information to access e-Stub. If you need assistance with logging in, contact ITG Client Support Services at 800-265-8422, option 3 for password reset. For all other employees, paper W-2s are mailing via USPS and should be arriving this week or next to your home address. 01/12/2021 - COVID-19 vaccines are being offered! - COVID-19 vaccines are being offered to frontline healthcare workers who
- Ask HR and View My Cases:** Need assistance? Click on the link above to ask an HCA hrAnswers service representative. We're here to help! 6 Closed 0 Open

Navigating to the EdAssist Portal

My Total Rewards

Understand and manage your total rewards package, including your health benefits, retirement plan, and discounts through HCA Rewards, your pay, service awards, and other benefits.

Benefits: HCA Rewards

Caregiver and Colleague Wellness

Deductions on your Wage Statement

Earnings on your Wage Statement

Enroll in or Update your Direct Deposit Information

e-Stub (Online Wage Statements)

Withholding and W-4 Information - Article GHR

- While on the HCAhrAnswers.com homepage, colleagues should scroll down to the “My Total Rewards” box and choose “Benefits: HCA Rewards.”
- This will automatically send them to the HCA Rewards website without the need to log in once more.
- Choose the “Education Assistance” icon from the homepage. Depending on the size of their browser window, especially if completing the process on a mobile phone, the employee may need to scroll down.

HCA Healthcare

Search for...

What To Do When | Health & Wellbeing | Money & Retirement | Life & Education | Time Off | Resources

Help for real life

Help for real life emotional support, financial tools, household help, legal assistance and more.

Wellbeing Hub >

My 401(k)
Your contribution amount: **\$50.00**
Your facility contributes \$1 for every \$1 you contribute, up to 4% of pay.

Time Away from Work
We all need time to take off from work from time to time.

My Retirement Readiness Score
1.00
See what this means and ways to increase your score.

Education Assistance
Financial assistance to help you develop professionally.

Access my account | See who to notify | Learn more | Get the details

HCA Healthcare

Search for...

What To Do When | Health & Wellbeing | Money & Retirement | Life & Education | Time Off | Resources

Education Assistance Program

In support of HCA Healthcare's commitment to the care and improvement of human life, we proudly encourage the professional growth of our colleagues who wish to improve their knowledge, skills and potential for advancement through continued education. Offering education assistance is just one way we Care Together — for our patients, communities and each other.

EdAssist
(800) 640-2235
Website

Eligibility

Tuition Reimbursement

Student Loan Assistance

New! FastTrack Pathway to Clinical Care

Galen College of Nursing

Contact Information

Free College Advising

Bright Horizons College Coach™ can help eligible full-time and part-time employees and their children plan, apply

Choose the link for the EdAssist website.